# CELEBRATING OUR LEGACY, **INSPIRING THE FUTURE**







The Chinese-American Planning Council (CPC) is the nation's largest Asian American social services organization. Founded in 1965, CPC promotes the social and economic empowerment of Chinese American, immigrant, and low-income communities of New York City. CPC welcomes 80,000 community members annually to over 50 high-quality programs in the areas of Education, Family Support, and Community and Economic Empowerment.

We are guided by our organizational values:

#### We are our community.

We are committed, inclusive, and responsive.

### We embrace our community.

We are reliable, trusted, and transparent and hold ourselves to the highest quality standards.

#### We empower our community.

We inspire leadership, equity, and progress.



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### **LETTER FROM BOARD CHAIR & CEO**

Dear Friends.

On behalf of the Boards, Leadership Council, and staff of the Chinese-American Planning Council (CPC) and subsidiaries, we are excited to present our 2024 Annual Report. This year's theme, "Celebrating Our Legacy, Inspiring the Future," honors the rich history and hard work of those who laid the foundation of CPC while also looking forward to new efforts that will empower future generations to reach new heights.

This year marked a significant milestone with the grand opening of CPC One, our mixed-use project that includes our headquarters, community center, and affordable housing in Manhattan. CPC One is a testament to our long-term vision and future aspirations. This achievement reflects our continued commitment to addressing the evolving needs of Chinese American, immigrant, and low-income communities and promoting an inclusive environment where everyone can thrive.

In the past year, we provided our children with access to high-quality child care and afterschool programs that received 4-star ratings from New York State, and we ensured that students received the necessary academic resources to excel. We made sure that older adults could age with dignity by offering affordable housing at CPC One and by providing technology and language assistance to navigate public benefits. We successfully advocated for wage increases for government-contracted home care and human services workers and played a key role in securing \$30 million in state funding for Asian American and Pacific Islander community-based organizations.

Because of you, we have accomplished so much this year. Our annual report highlights three of these successes through personal anecdotes from our community members:

- An immigrant family who, upon arriving in a new country, sought out CPC's Adult Literacy classes to learn English and secured meaningful employment opportunities through our Career Center.
- A mother of a child with autism who received essential support and found solace through CPC's inclusive daycare and social services.
- An older adult with visual impairment who experienced a better quality of life through CPC's personalized care, wellness checks, and home care services.

As we look forward to 2025, we are excited to celebrate our 60th anniversary. This milestone will celebrate six decades of service and advocacy across New York City and set the stage for increasing our impact among community members.

We are thankful for the continued support and partnership of our Board Members, Leadership Council, staff, community members, donors, partners, and volunteers. Together, we will continue to advance our community in the years to come.

Sincerely,



Slras

**Board Chair** 

Wayne Ho
President & CEO

### ADVANCING OUR COMMUNITY FOR 60 YEARS AND BEYOND

Throughout the last six decades, CPC has provided culturally competent and language accessible services that have empowered individuals and families across generations to not only survive but also thrive. Today, CPC stands as the nation's largest Asian American social services organization. Committed to our mission to advance Chinese American, immigrant, and low-income communities, we look forward to what is beyond the horizon.



### 1979

As both an organization and a community, we expanded to Flushing, Queens, and Sunset Park, Brooklyn.



### 1998

Adult English literacy classes significantly expanded, and services for families with special needs and people living with HIV/AIDS were established.



### 2024

CPC opened its first permanent Manhattan location.

Named CPC One, this building is a historic milestone in our story, celebrating the legacies that have made impossible dreams a reality.

### 1965

The Chinatown Planning Council was founded in Manhattan's Chinatown to remove barriers and foster opportunities for future generations.



### 1988

The Chinatown Planning Council changed its name to the Chinese-American Planning Council. From recent immigrants to older adults, CPC empowers the experiences of all community members that call New York City their home.



### 2001

After 9/11, and two decades later, with the twin pandemics of COVID-19 and anti-Asian hate in 2020, we were on the frontlines providing essential, life-saving support, services, and recovery.



### **OUR IMPACT - EDUCATION**

We provide high-quality learning opportunities for all ages – from preschool and after-school enrichment to adult English classes – because education is lifelong.



- 4-star ratings were awarded by QUALITYstarsNY to four Early Childhood Centers.
- 1,003 students participated in Project Gateway college access and success programming.
- 1,052 children received free or affordable STEM, arts, and recreational programming across six school-age afterschool sites.
- 367 adult community members participated in HIV/AIDS risk reduction workshops.

- 100% of high school seniors who participated in Learn & Earn programs graduated.
- 689 community members learned English through the Adult Literacy Program.
- 178 students at the High School for Dual Language and Asian Studies were empowered through 4,406 hours of youth development activities and academic support.
- 236 youth joined the Personal Responsibility Education Program.

### **EMPOWERING A FAMILY'S JOURNEY TO A NEW FUTURE**

After visiting his sister in New York City, Siu Wai Yu was energized by the city's wealth of opportunities and how different it was from his home country of Suriname, South America. After 20 years of waiting and having many moments on the verge of giving up, Mr. Yu and his family found their new home in Queens, New York. Mr. Yu and his daughter Cindy were determined to start their new life but felt isolated and stuck since they did not speak English or have a job. They soon accessed resources through CPC to help them on the path to their future.

The Yu Family enrolled in CPC's Adult Literacy classes so they could learn English and the necessary skills to find employment. The classes not only provided the family with free access to English education

but also became a place of community. While practicing their listening, speaking, reading, and writing skills, Mr. Yu and Cindy were able to meet community members who they could relate to and who understood them. The weekly sessions allowed the Yu Family to overcome language barriers and better integrate into their new home. While speaking with Mr. Yu, he shared that "CPC is just like a big family; it's a place where I can share with everyone."

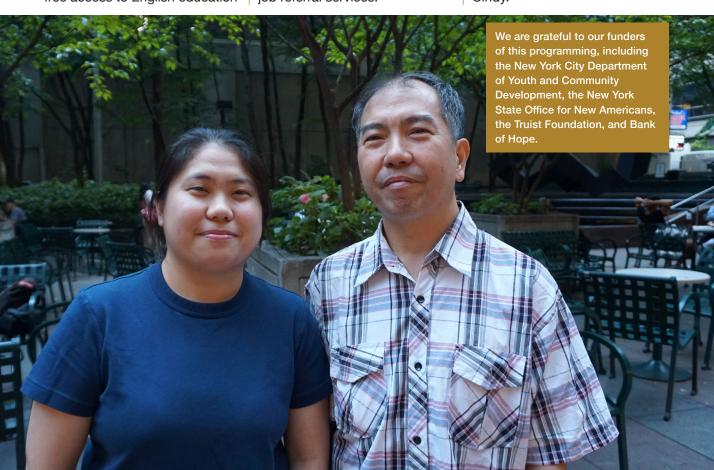
While enrolled in English classes, Mr. Yu and Cindy needed to find work to support their family. Cindy reached out to CPC's Career Center which provided her and her father with comprehensive support during their job search through resume assistance and job referral services.

"CPC is just like a big family; it's a place where I can share with everyone."

- Mr. Yu

Mr. Yu found work as a hotel steward, and Cindy soon landed an entry-level position at a wholesale jewelry company. With her good performance, Cindy's 3-month probation period ended 6 weeks ahead of time, and she received a salary increase.

Mr. Yu is currently continuing his English studies at CPC through virtual classes that align with his work schedule. Cindy is planning to take an online GED course to receive her high school equivalency diploma. "We are very appreciative of CPC and the new community we met here," said Mr. Yu and Cindy.



We make it easier for individuals and families to access personalized social resources because support is fundamental to success.



- 8,421 families benefited from CPC's Early Childhood Learning & Wellness Services, including quality child care, parent education, and training for child care providers.
- 9,317 community members received enrollment assistance or referrals for benefits programs.
- 137 families were kept safe and together by Asian Family Services through counseling, training, and community outreach.
- 1,345 children and adults participated in the CPC Beacon program at IS 220.

- 227 community members responded to the New York AAPI Special Needs Survey conducted by CPC and Families Advocating for Individuals' Rights, a parent-led initiative.
- 12,922 community members made CPC's older adult centers their second home.
- 700 families participated in the Community School Program at PS 94 through afterschool and family services, and community activities.
- 2,266 community members received home care services through subsidiary CPC Home Attendant Program.

### SUPPORTING GROWTH THROUGH EARLY LEARNING

Jiamin Li was determined to find the right learning environment for her three-year-old daughter, Ellie, who has special needs. After Ellie was diagnosed with autism through the New York State Early Intervention Program, Ms. Li realized the few hours of home assistance offered through the program were not enough to meet Ellie's needs. She believed a child care setting would better support Ellie's social, emotional, and communication growth, so she decided to enroll her daughter at CPC Chung Pak Early Childhood Center.

Chung Pak is one of our six centers dedicated to nurturing children's learning and development according to their age and needs. These centers offer various interactive educational activities, such

as growing plants in the classroom, playing at the atrium playground, and participating in arts and crafts. CPC ensures personalized attention for each child with low student-teacher ratios and highly trained staff.

"I was anxious and worried about how the new setting might impact Ellie's development, but the teachers at CPC reassured me and helped a lot," Ms. Li shared. "Ellie has made significant progress. She has become so independent. She eats by herself and cleans up after herself — something she never did before. I knew she must have learned it at school."

Ms. Li, a Cantonese-speaking parent, also valued Chung Pak's commitment to bilingual education. The center's efforts to support their family's native "I was anxious and worried about how the new setting might impact Ellie's development, but the teachers at CPC reassured me and helped a lot,"

- Ms. Li

language while focusing on English learning proved effective. She proudly mentioned that Ellie now responds in English when spoken to in Cantonese at home, thanks to the center's approach.

Seeing Ellie's continued progress, Ms. Li has decided to keep her enrolled at CPC for the upcoming school year. Ellie has become more independent and feels much more at ease being apart from her parents. CPC is delighted to provide Ellie with the right learning environment where she can continue to learn and thrive this school year.



### **OUR IMPACT - ECONOMIC AND COMMUNITY EMPOWERMENT**

We empower New Yorkers through training, counseling, and advocacy – so that everyone feels comfortable intervening and speaking up – to create long-term, sustained transformation within our communities.



- 620 community members and staff participated in CPC's 7th City Advocacy Day, while 330 attended CPC's 6th State Advocacy Day.
- 577 COVID-19, flu, and RSV vaccinations were administered.
- 47 community members were placed in jobs with an average wage of \$22.74/hour.
- 942 community members filed applications for naturalization, green card renewal, or certificates of citizenship at CPC.

- 3,912 young people made a difference through project-based activities and summer internships at more than 600 job sites.
- 600 older adults accessed mental health support services.
- 260 older adults purchased fresh food through farmers market coupon distribution.
- 338 low-income and formerly unhoused older adults continued to age in place at Hong Ning Housing and Norfolk Senior Housing.

### AGING JOYFULLY SURROUNDED BY COMMUNITY

After developing a visual impairment, Ms. Kam Lin Chan, a retired older adult and longtime Brooklyn resident, turned to her community in 2018 for help living safely and connected. Even though her son visited her often, he could only do so much living in another state. Ms. Chan knew she needed help closer to home. She was put in touch with CPC's **Brooklyn Community Services** team, who supported her in her native language of Cantonese and assisted her with securing benefits and with translating forms and letters.

She had tried on her own to get a home care worker to help with essential tasks like moving around the house and running errands, but the process of determining eligibility by herself was daunting due to the

language barrier. With CPC's dedicated staff supporting the process, Ms. Chan established her eligibility for home care services and secured a home care worker for three hours every day, greatly improving her quality of life.

Then the pandemic hit, creating obstacles to help her in person. Still, CPC volunteers delivered hot meals to her, and CPC staff conducted wellness checks over the phone and home visits in person, which helped her with anything from calling the phone company to get her landline fixed to just having someone who shares her culture to sit with and talk to in her native language. "CPC's visits give me hope and have brightened my life. My mind is still sharp, and I can still remember the phone numbers of everyone I know," said Ms. Chan.

### "CPC's visits give me hope and have brightened my life. My mind is still sharp,"

- Ms. Chan

Today, Ms. Chan feels less isolated as she ages in place in the neighborhood she has lived in for over 30 years. She spends her time tending to her figs, wintermelons, and squash in her garden. Whether over the phone or during visits at home, she is always excited for lively conversation with CPC staff. Recently, she celebrated her 96th birthday with the CPC team. She got a new radio, which she uses to listen to Chinese music and news. Ms. Chan is one of 600 other older adults who were empowered to combat isolation and loneliness by CPC's culturally competent Older Adult Mental Health Initiative over the last year.



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City Council Older Adult Clubs for Immigrant Populations

City Council Pandemic Support for Human Service Providers Initiative

City Council Senior Centers, Programs,
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City Council Support Our Older Adults Initiative

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Dormitory Authority of the State of New York

Hunger Solutions New York / New York State Office of Temporary and Disability Assistance

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Administration for Community Living, U.S. Department of Health and

**Human Services** 

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New York City Department for the Aging New York City Department of Cultural Affairs

New York City Department of Education New York City Department of Health and Mental Hygiene

New York City Department of Housing Preservation and Development

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New York City Department of Youth And Community Development

New York City District Council of Carpenters

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New York State Department of Health New York State Department of Health, AIDS Institute

New York State Department of Education

New York State Department of State New York State Division of Criminal Justice Services

New York State Division of Homeland Security and Emergency Services

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New York State Office for People with Developmental Disabilities

New York State Office of Children and Family Services

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### UNAUDITED CONSOLIDATED FINANCIAL STATEMENT (JULY 1, 2023 — JUNE 30, 2024)

SUPPORT AND REVENUES	СРС	AFFILIATES
Government Grants and Contracts	\$ 46,814,241	\$ _
Contributions and Private Grants	3,986,485	_
Program Service Fee	2,636,123	195,453,741
Rental and Related Income	_	11,548,737
Licensing Fee Income	3,860,414	(3,860,414)
Management Fee	524,000	(524,000)
Special Events	344,061	_
Investment Income	2,396,760	268,332
Other Income	4,385,346	4,715,905
TOTAL SUPPORT AND REVENUES	\$ 64,947,430	\$ 207,602,301
EXPENSES		
Program Services		
Early Childhood Services	\$ 6,145,998	\$ _
School-Age Services	4,293,907	-
Youth Services	6,047,239	_
Workforce Services	776,635	_
Community Services	24,886,218	_
Older Adult Services	7,845,387	_
Home Attendant Program	_	185,887,966
Housing and Economic Development	-	7,647,981
Total Program Services	49,995,384	193,535,947
Support Services		
Management and General	8,106,408	13,175,705
Fundraising	1,288,492	_
Total Support Services	9,394,900	13,175,705
TOTAL EXPENSES	\$ 59,390,284	\$ 206,711,652



